

**ENVIRONMENT**

**National:**

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Perf Apr-Jul	Perf Apr-Sept	Perf Apr-Nov	Perf Apr - Jan	Est. outturn 2004/5	Comments
	<b>Strategic objective</b>									
BV82b	Percentage of the total tonnage of household waste arisings which has been composted	5.74%	5.94%	6.6%	9.30%	8.78%	8.07%	7.16%	7.00%	
BV84	Kg of household waste per head per annum	524.6kg	497.81kg	515kg	186.40kg	282.75 kg	368.87kg	449.03kg	545kg	Equates to 538.84kg per annum

**Local:**

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Perf Apr-Jul	Perf Apr-Sept	Perf Apr-Nov	Perf Apr - Jan	Est. outturn 2004/5	Comments
	Average number of missed bin calls per week – all rounds (not including trade) based on 2 per round per week	46	32.1	44	30.57	33.31	33.32	31.57	31.50	

**HIGHWAYS AND TRANSPORTATION**

**National:**

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Perf Apr-Jul	Perf Apr-Sept	Perf Apr-Nov	Perf Apr - Jan	Est. outturn 2004/5	Comments
BV100	Local authority road works per kilometre of traffic sensitive road	0.1	0.4125	0.2	0.2	1.4826	1.4826	1.4826	1.8612.	Works at Folly lane

PIs 2004/5 April to January 2005

Local:

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Perf Apr-Jul	Perf Apr-Sept	Perf Apr-Nov	Perf Apr-Jan	Est. outturn 2004/5	Comments
	Percentage (Number) of Penalty Charge notice appeals cases "lost" at appeal as a percentage of those taken to adjudication	<50%	30% (17 out of 56)	<50%	20%	14.29%	2 out of 15	3 out of 18	Less than 20%	
	<b>Network Serviceability</b>									
	The percentage of major roadwork schemes that over-run the published completion date.	0%	0%	0%	0%	6.7%	6.7%	6.7%		Two projects overrun Folly Lane and Newtown Crossroads. Both traffic signals schemes required re-programming to accommodate greater complexity than envisaged when completion dated were first published.
	<b>Street Lighting</b>									
	The average length of time in repairing street light faults compared with the authorities policies and objectives	4.5 days	3.9 days	4.0 days	2.1 days	2.6 days	2.6 days	2.41 days	2.41 days	
	<b>Bridges</b>									
	Number of bridges inspected to safeguard structural integrity (two year rota).	463	463	395	90	314	428	428	428	Years allocation complete.

PIs 2004/5 April to January 2005

**PLANNING**

**National:**

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Perf Apr-Jul	Perf Apr-Sept	Perf Apr-Nov	Perf Apr - Jan	Est. outturn 2004/5	Comments
	<b>Service delivery outcome</b>									
BV109a	Determine major commercial and industrial applications within 13 weeks	60%	53%	60%	58%	56%	52%	48%		Performance being monitored on a weekly basis
BV109b	Determine minor commercial and industrial applications within 8 weeks	65%	67%	65%	60%	54%	50%	49%		
BV109c	Determine other applications within 8 weeks	80%	76%	80%	72%	66%	61%	62%		

**Local:**

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Perf Apr-Jul	Perf Apr-Sept	Perf Apr-Nov	Perf Apr - Jan	Est. outturn 2004/5	Comments
	Percentage of applications invalid on receipt (919 out of 3686)	<25%	24.9%	<25%		30%	30%	30%		Based on sampling undertaken in September 2004
	Percentage of appeals where the Council's decision was overturned	<40%	29%	<40%		21%	20%	26%		

**ENVIRONMENTAL HEALTH AND TRADING STANDARDS**

**National:**

<b>Ref</b>	<b>Target/Indicator</b>	<b>Target 2003/4</b>	<b>Actual 2003/4</b>	<b>Target 2004/05</b>	<b>Perf Apr- Jul</b>	<b>Perf Apr- Sept</b>	<b>Perf Apr- Nov</b>	<b>Perf Apr - Jan</b>	<b>Est. outturn 2004/5</b>	<b>Comments</b>
BV166a	Score against a checklist of enforcement best practice for environmental health	56%	55.3%	56	55.3%	55.3%	55.3%	90%	90%	
BV166b	Score against a checklist of enforcement best practice for trading standards	72%	68.3%	72	68.3%	68.3%	68.3%	86.6%	86.6%	